

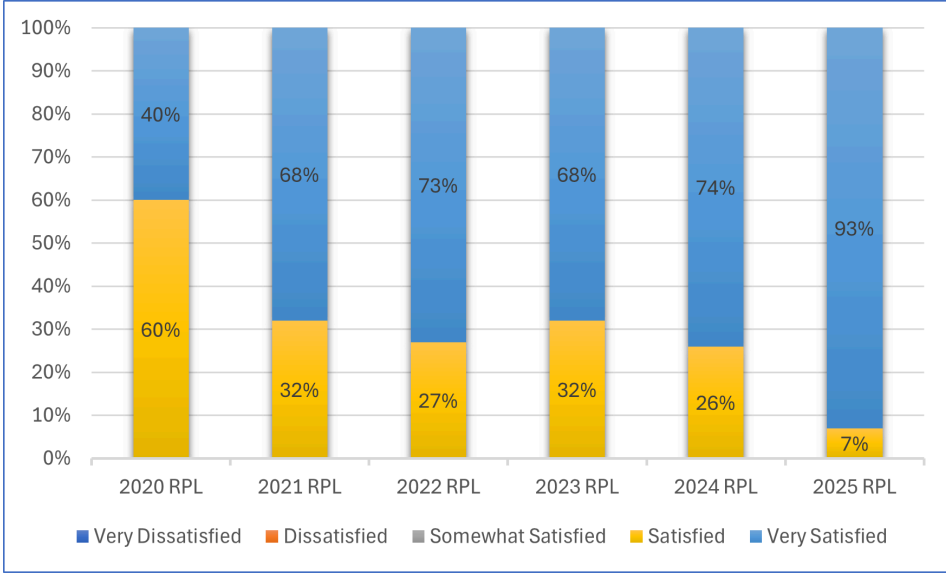
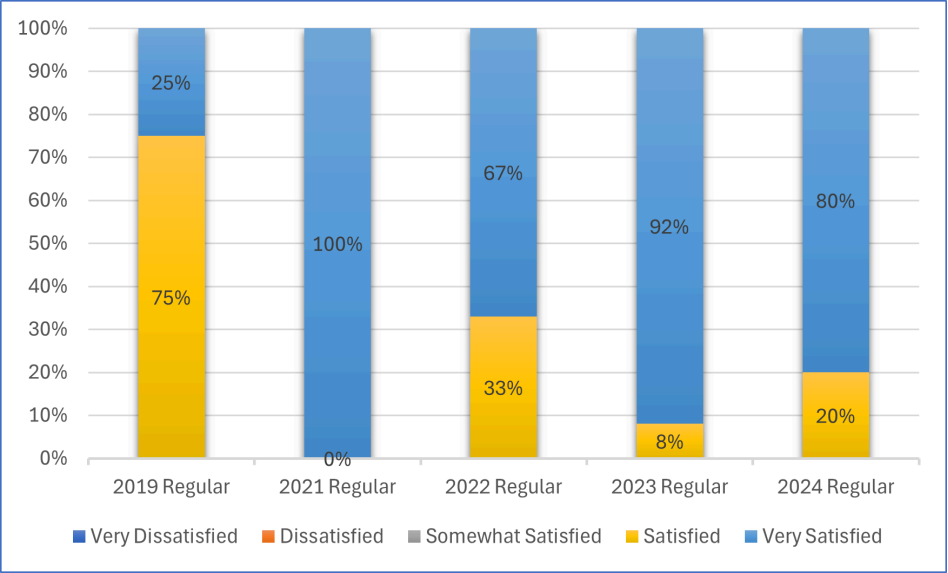


**DIKTISAINTEK
BERDAMPAK**

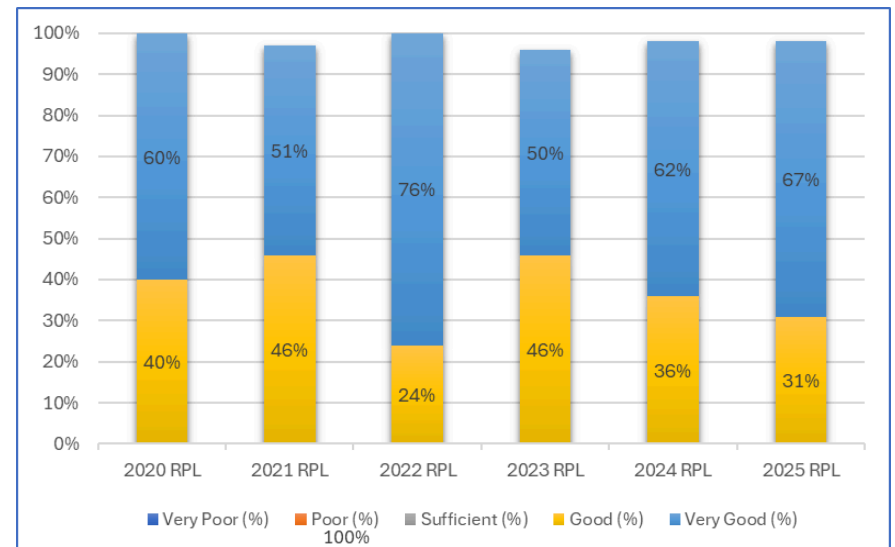
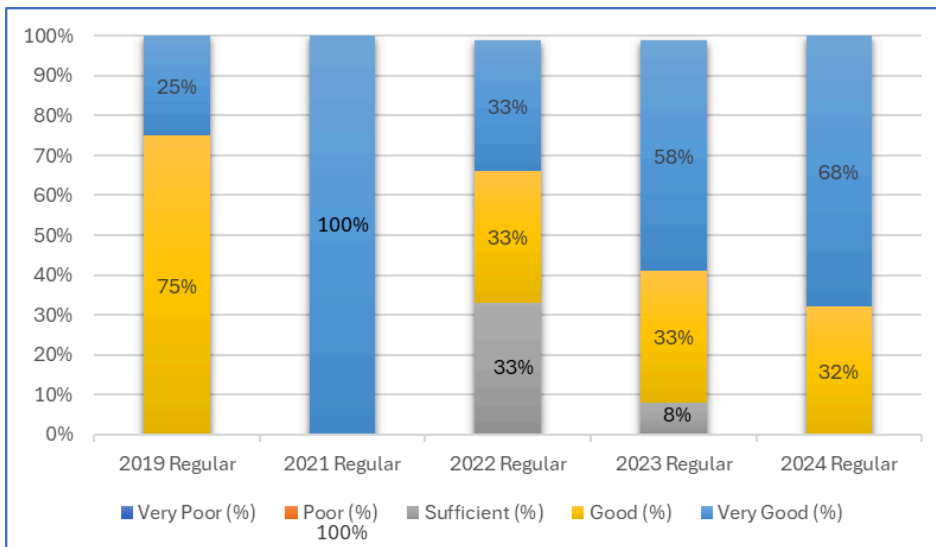
**PROGRAM STUDI PROFESI INSINYUR
UNIVERSITAS KATOLIK WIDYA MANDALA SURABAYA
GRADUATE SATISFACTION INFOGRAPHICS
2024-2025**



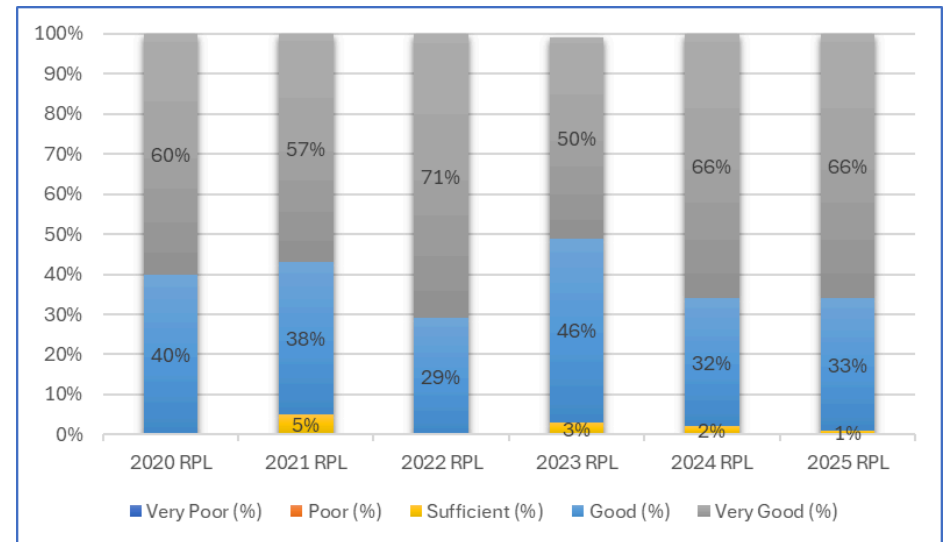
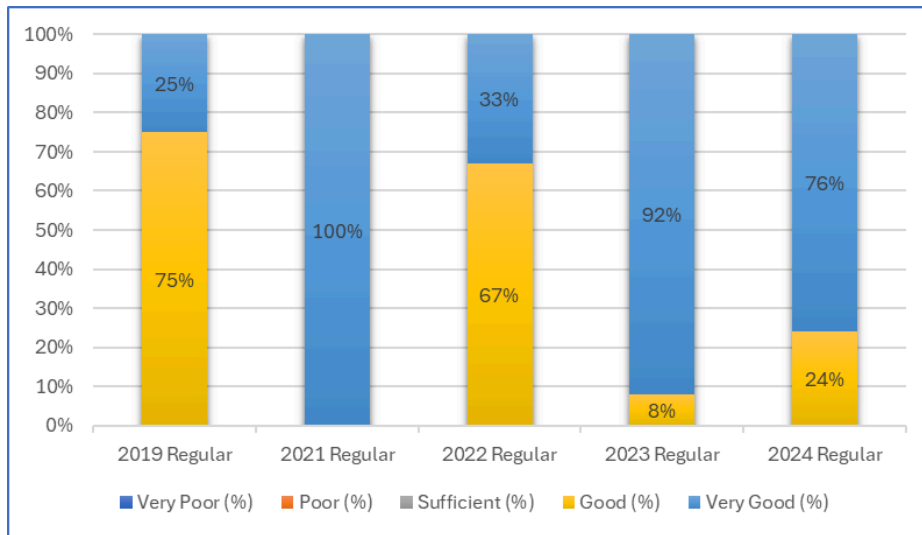
During my studies at the Faculty of Engineering, I felt...



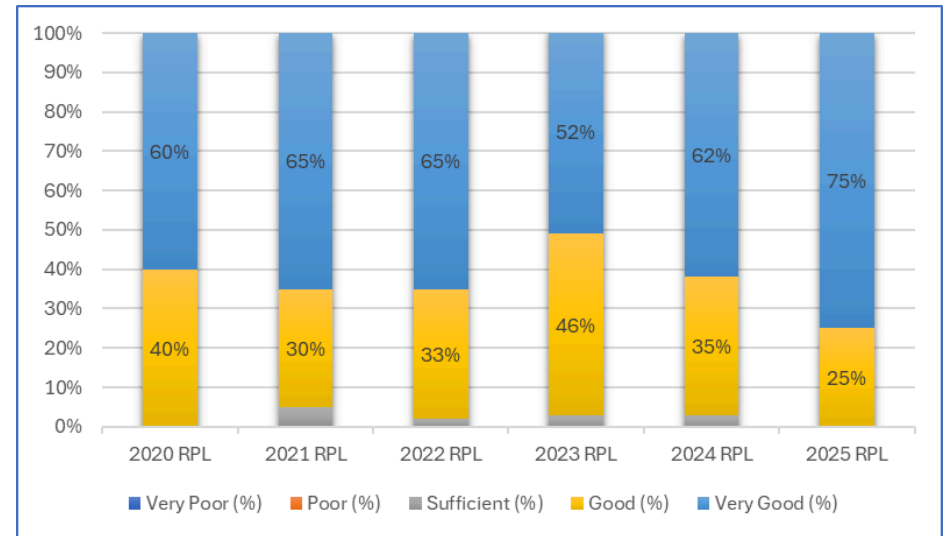
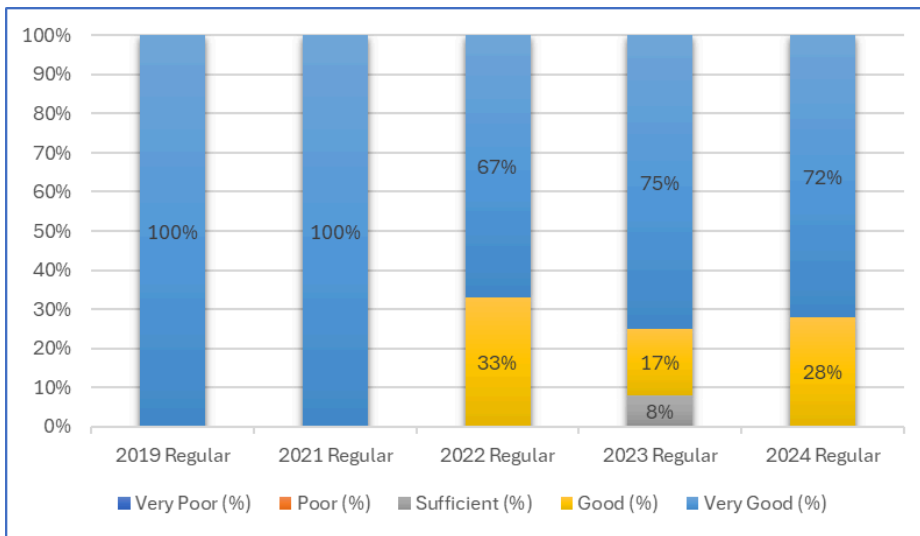
Facilities and Infrastructure Sufficiency



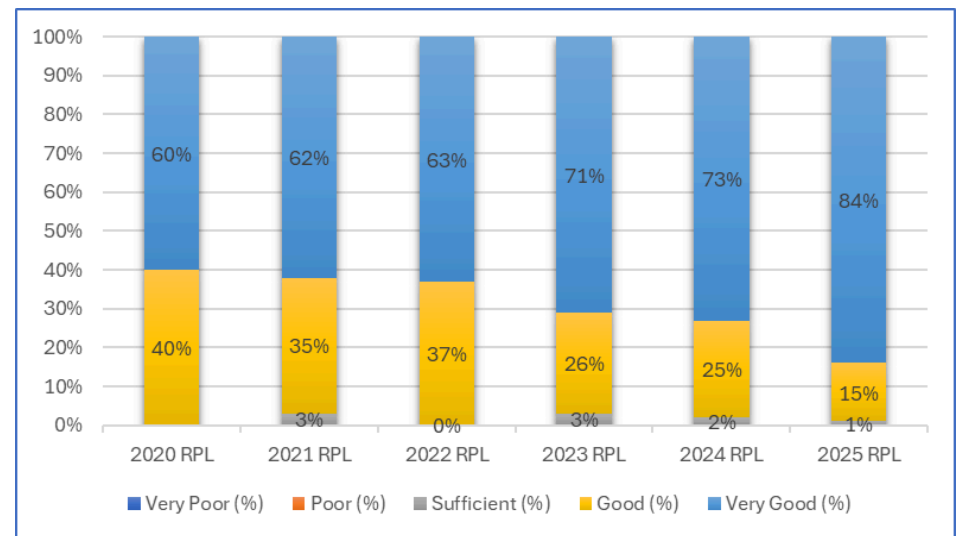
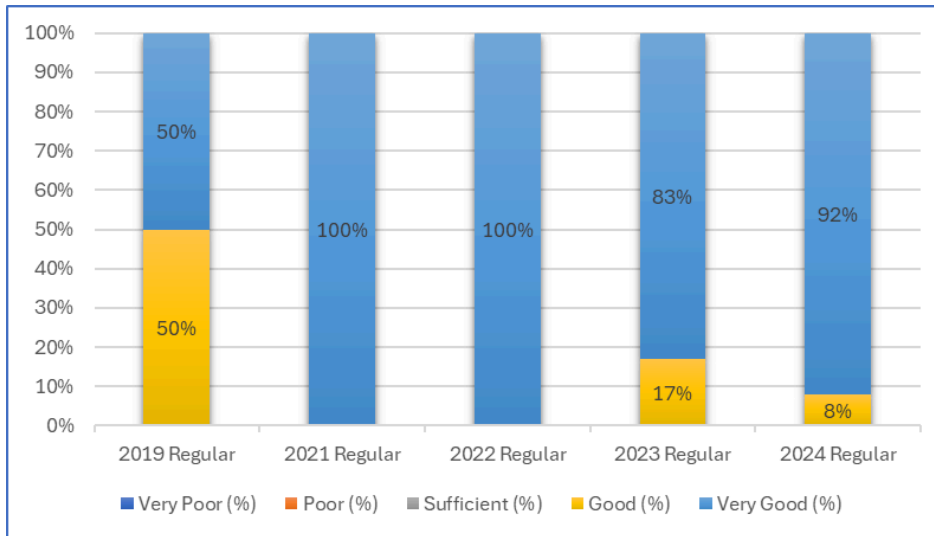
Accessibility of facilities and infrastructure



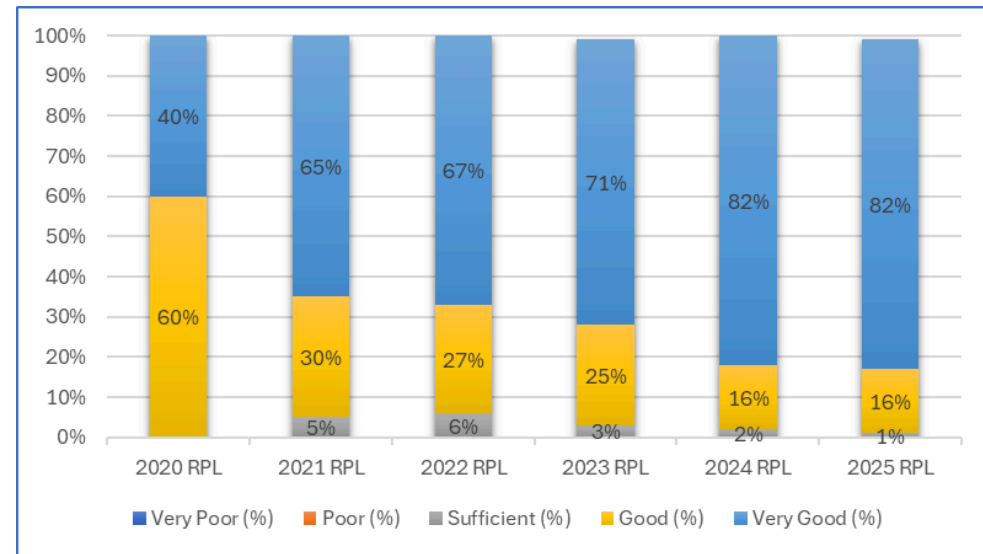
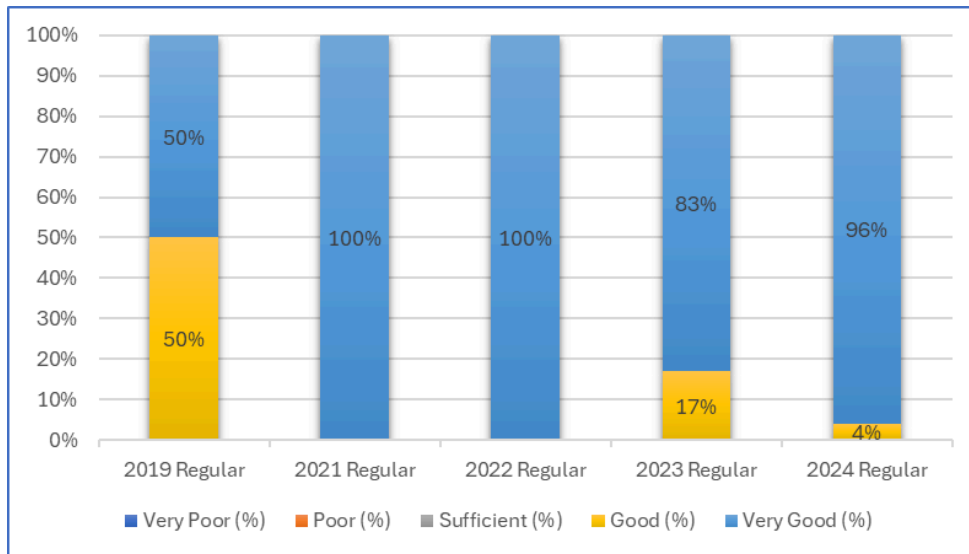
Quality of facilities and infrastructure



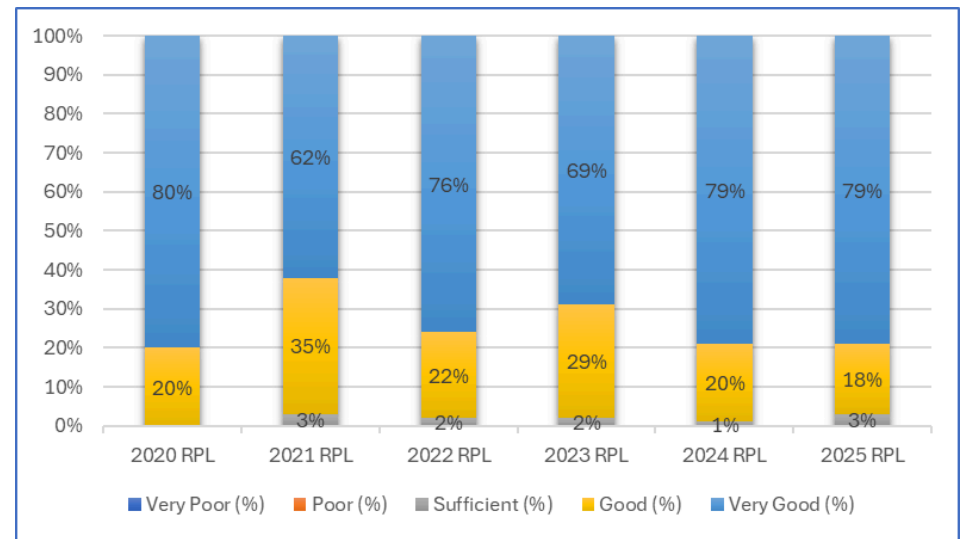
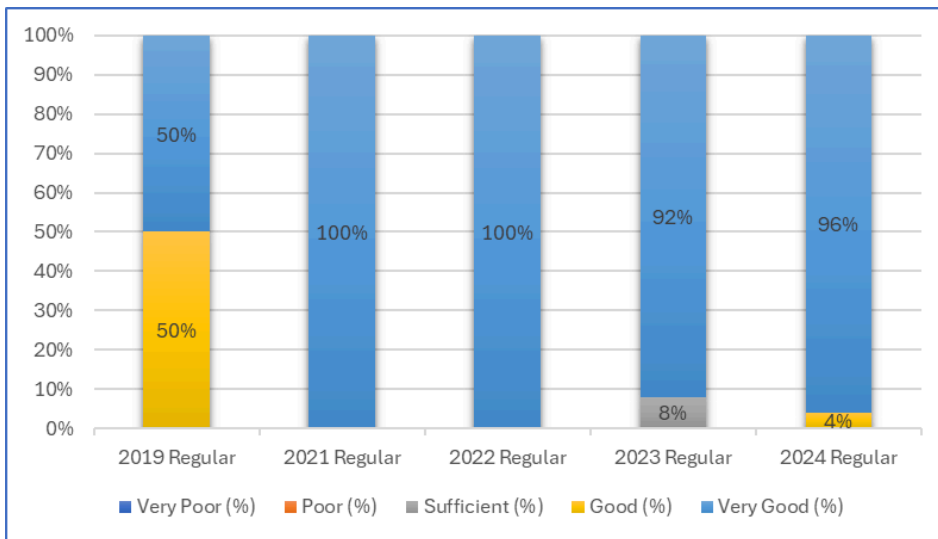
Reliability: the ability of LECTURERS to provide services



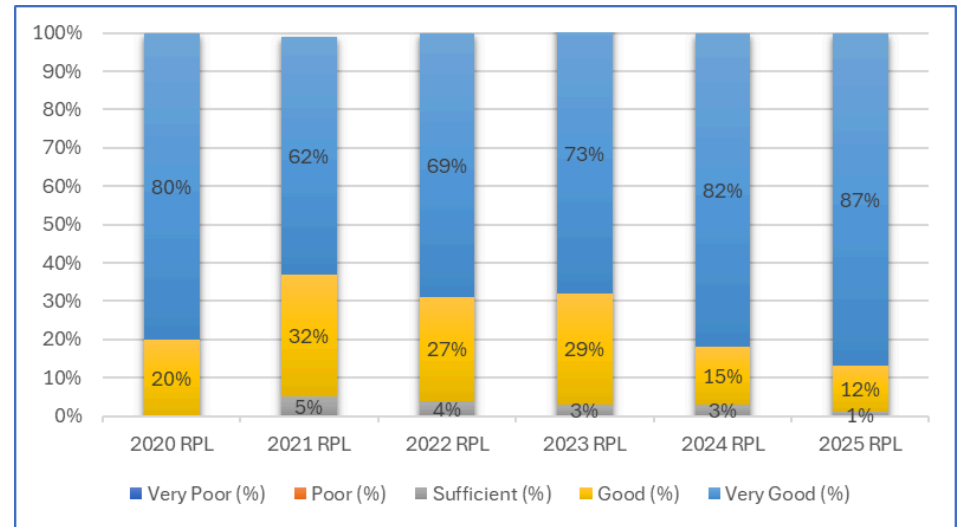
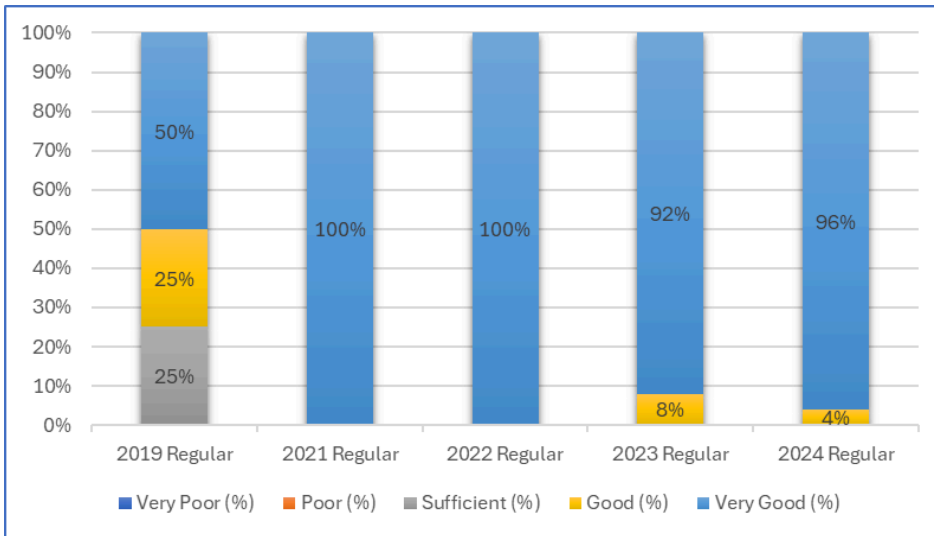
Responsiveness: willingness of LECTURERS to help students and provide services quickly



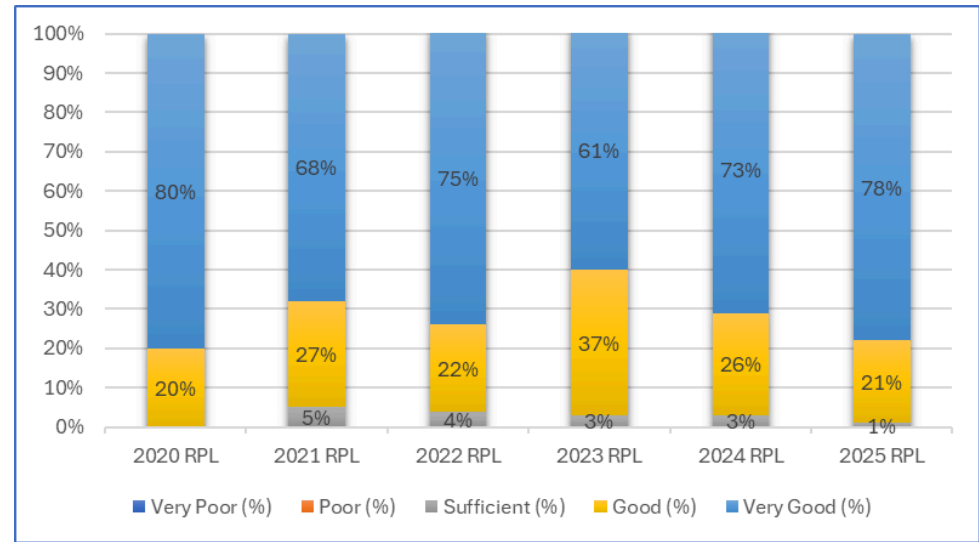
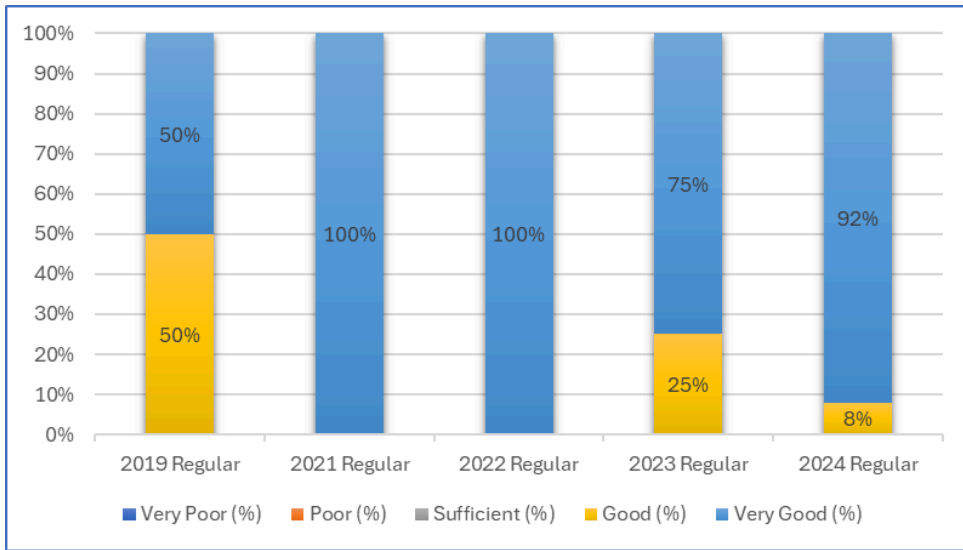
Assurance: the ability of LECTURERS to provide assurance to students that the services provided are in accordance with the provisions.



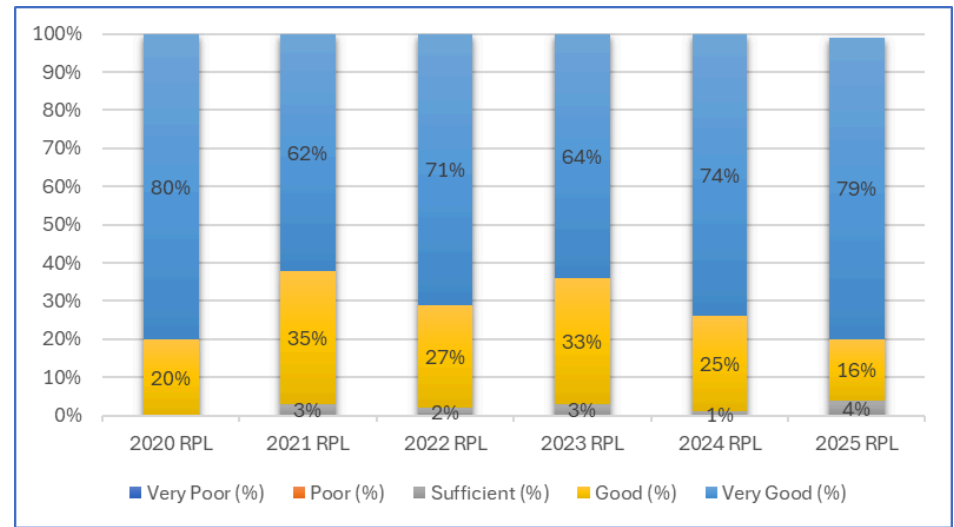
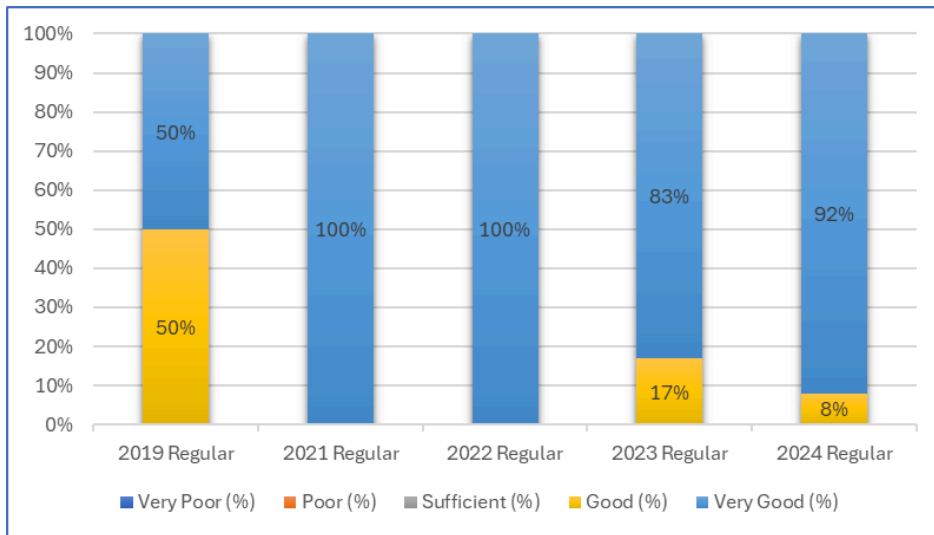
Empathy: the willingness/concern of a lecturer to give attention to students.



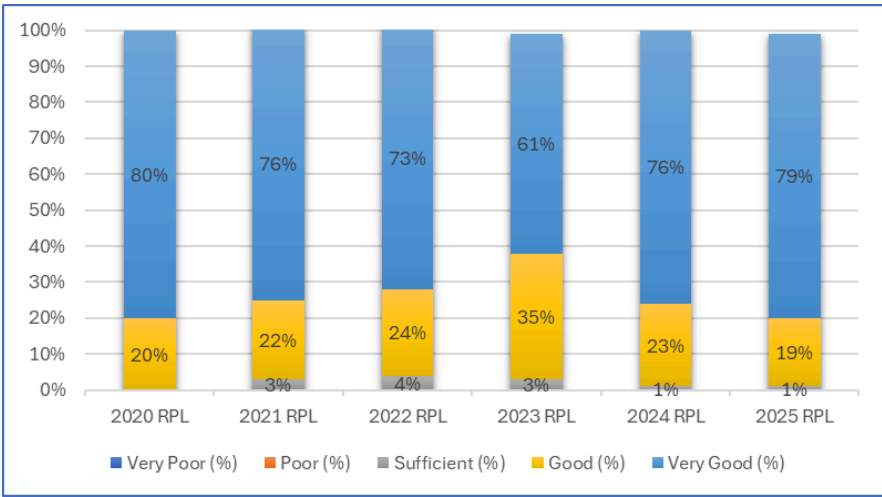
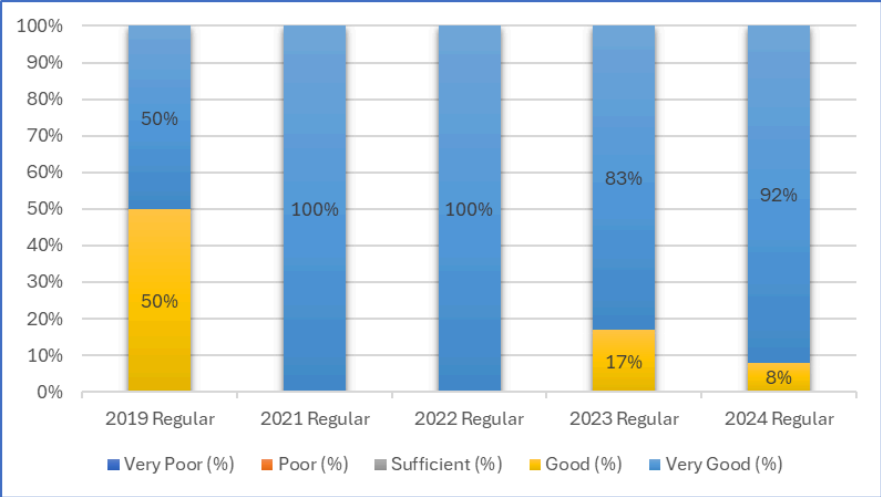
Reliability: the ability of the educational staff to provide services.



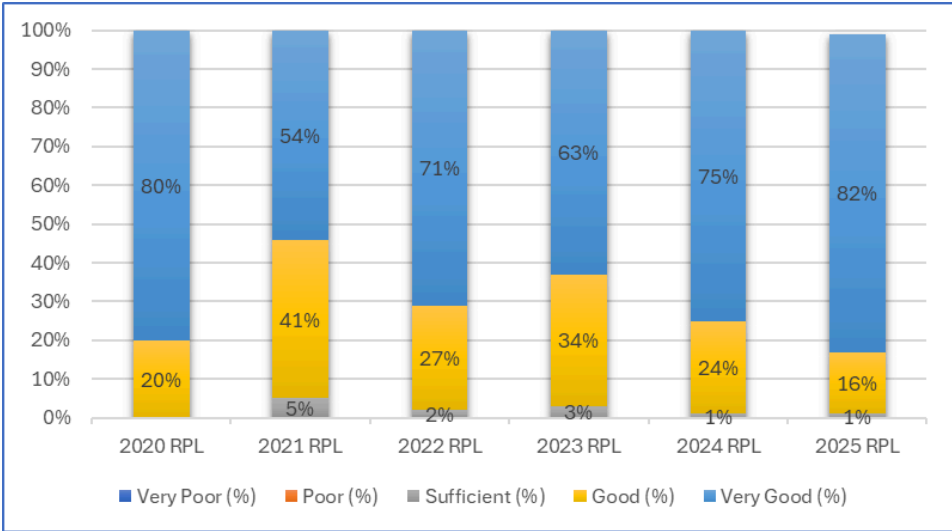
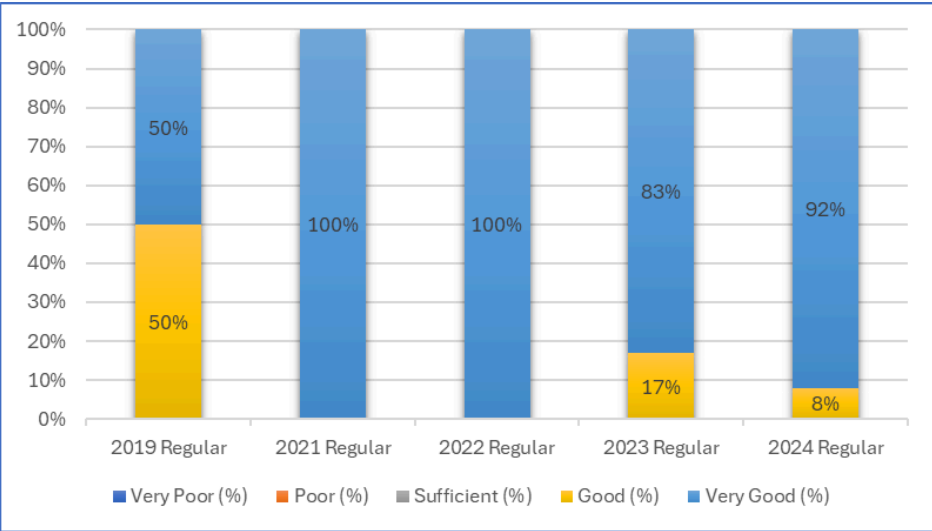
Responsiveness: the willingness of the educational staff to assist students and provide services promptly.



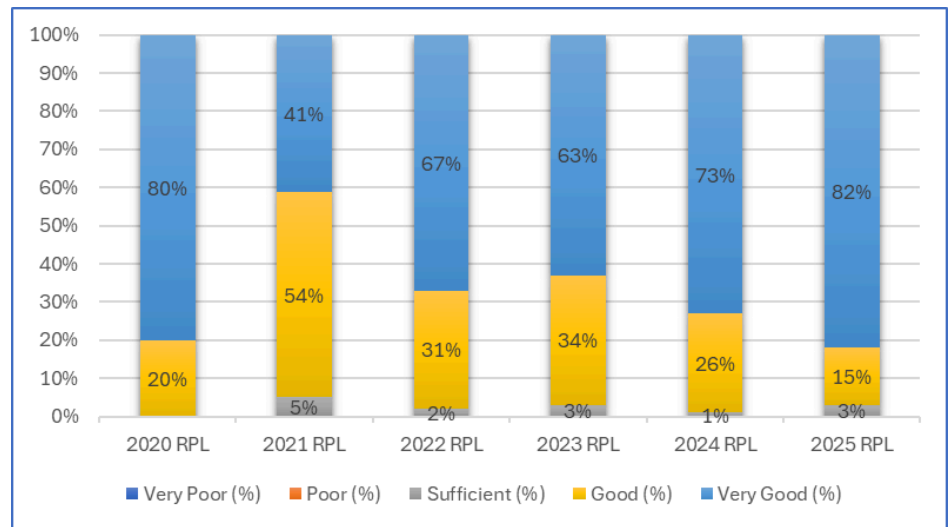
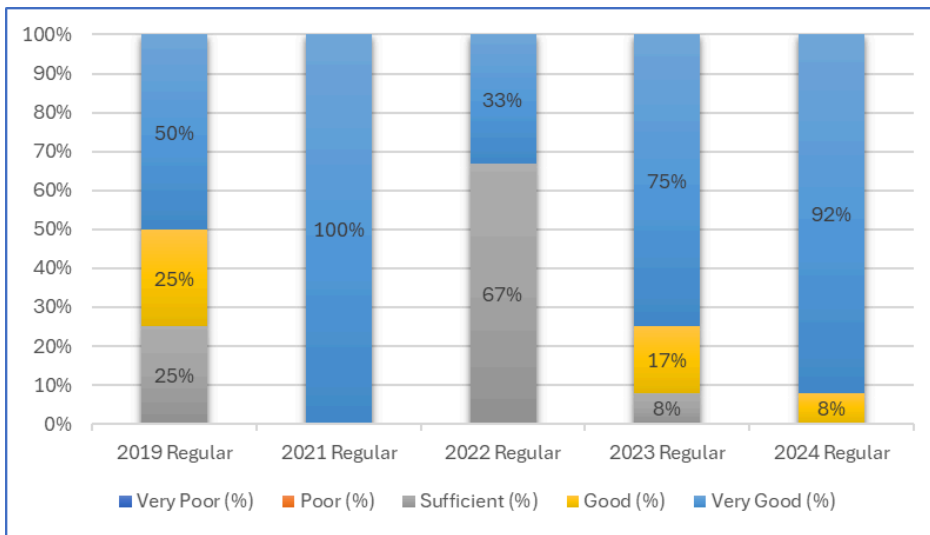
Assurance: the ability of the educational staff to assure students that the services provided are in accordance with the established standards.



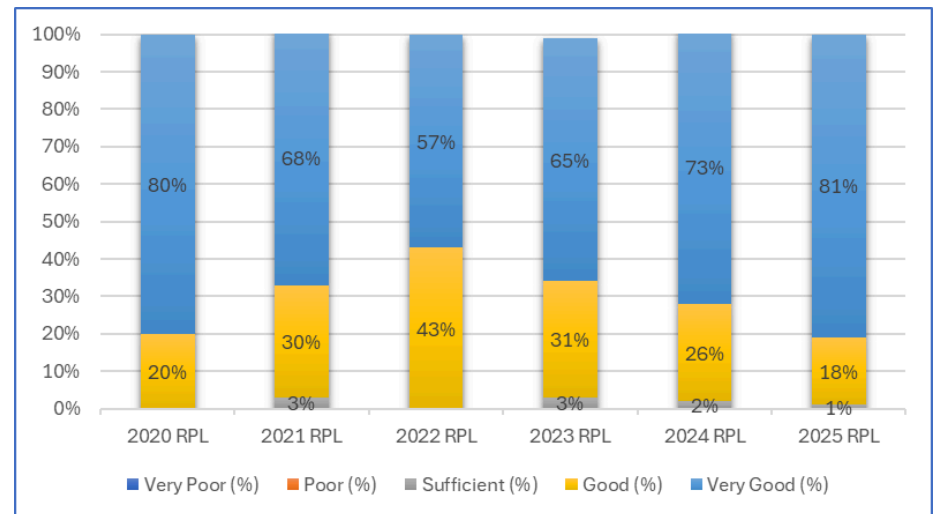
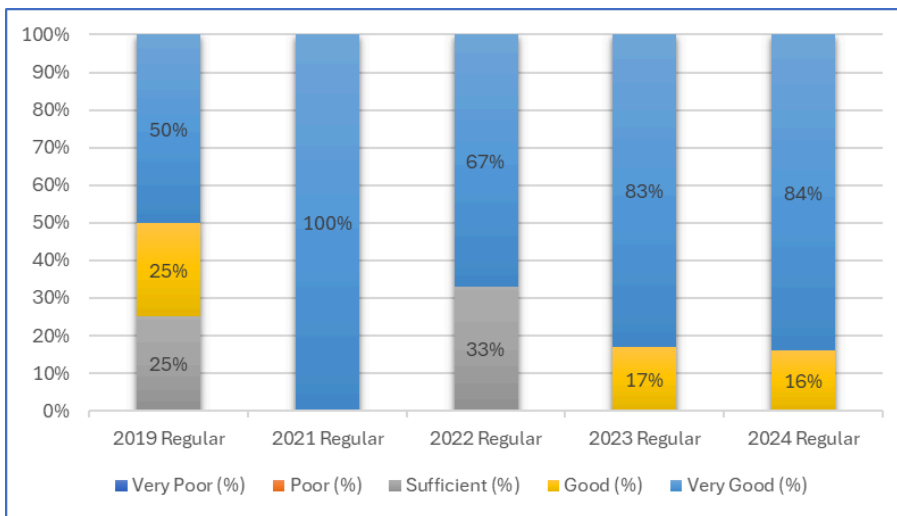
Empathy: the willingness/concern of the educational staff to give attention to students.



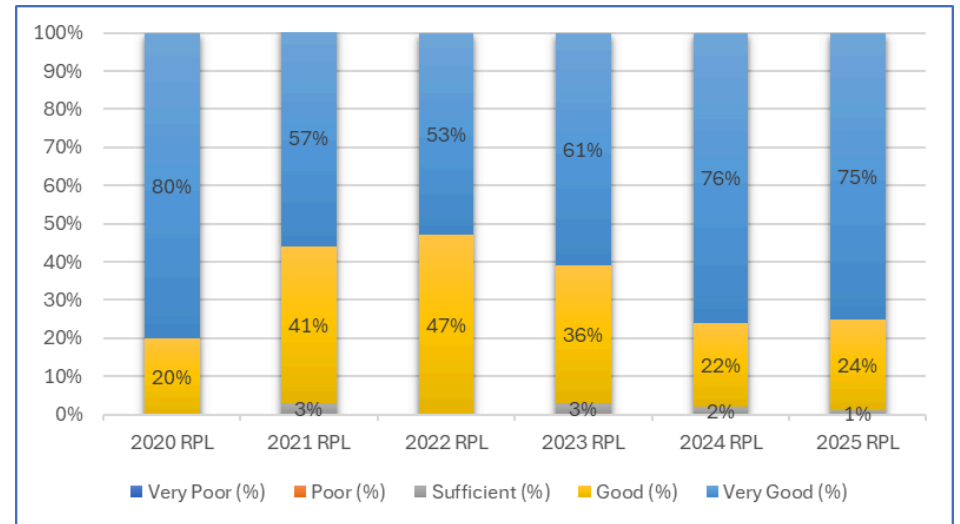
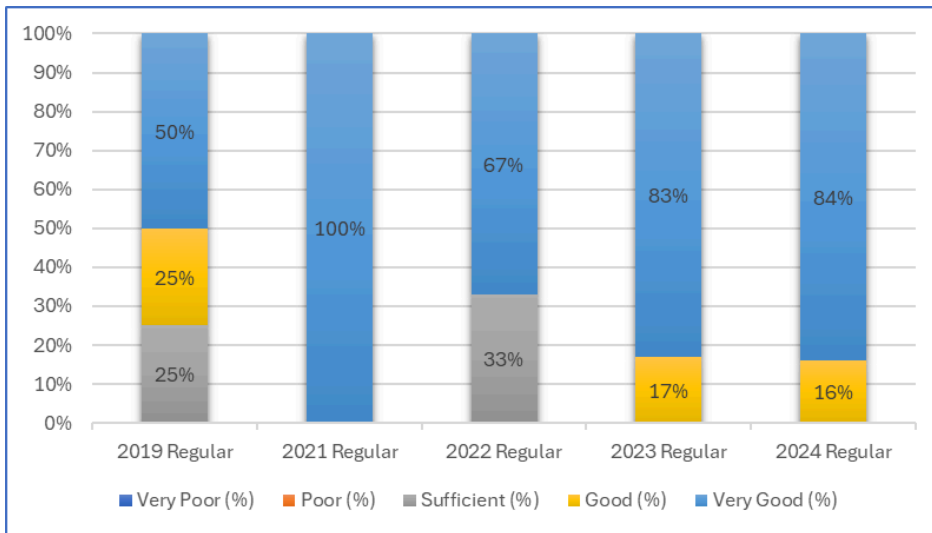
Reliability: the ability of the management to provide services.



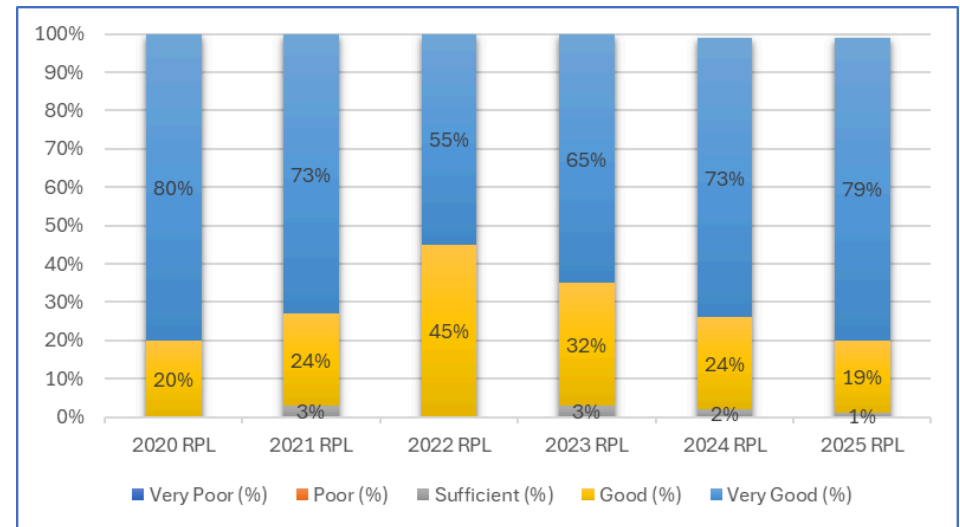
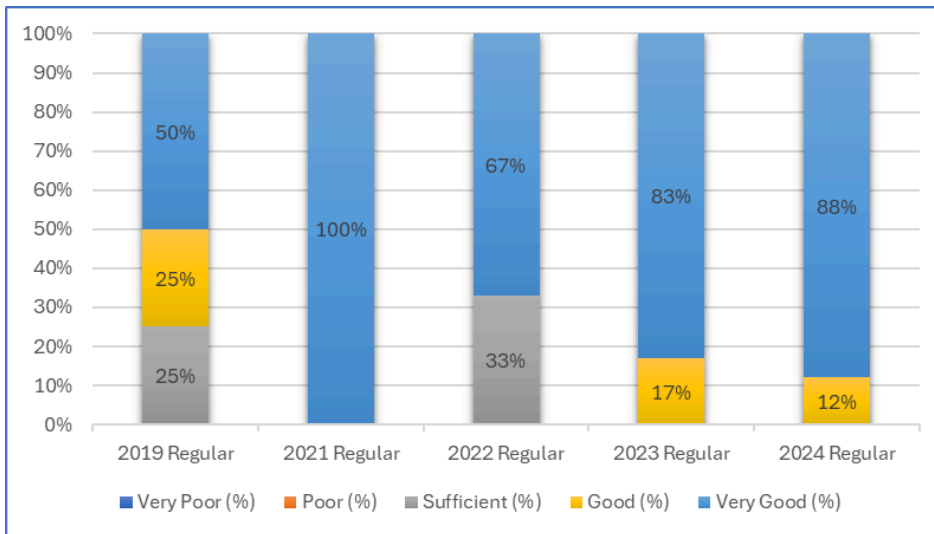
Responsiveness: the willingness of the management to assist students and deliver services promptly.



Assurance: the ability of the management to assure students that the services provided are in accordance with the established standards.



Empathy: the willingness/concern of the management to give attention to students.



As an alumni, would you recommend the Faculty of Engineering at UKWMS to your relatives, acquaintances, or friends?

